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# M.M.H. College, Ghaziabad

**NAAC Accredited – B** 

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## SSS-Students Satisfaction Survey-Form: 2019-20

https://docs.google.com/forms/d/e/1FAIpQLScwJT4XjFmojuTQe04-4wipU6G3OZRDaMIkgZh4kUJ12g3lbA/viewform

### **Analysis Report of Students' Feedback 2019-20**

The Students' Overall Feedback for the Odd Semester of 2019-20 was collected online during January 2020. A well structured Online Feedback Form was administered among all the UG and PG students of the college. 150 students responded to the Feedback Form sent to their e-mails.

The following are the findings and observations from the Students' Feedback:

Findings and Observations: 

58.7% of the student respondents belong to the age category of 18-19 and 28.6% belong to 20-21. 

33.6% of the respondents are studying first year UG, 30.2% belong to second year UG and 28.8% belong to third year UG. Rest of the respondents belongs to PG programmes. 

47.6% of the students mentioned that 85 to 100% syllabus has been completed. 33.7% stated that 70-84% syllabus has been completed. 

A vast majority of students (85%) have said that teachers are well prepared for the classes.

Majority of the students (58.1%) have revealed that teachers' communication in classes is always effective. 

Vast majority (70%) of the students have opined that the teachers' approach towards teaching is either excellent or good. 

Majority (61.3%) of the students said that teachers regularly encourage students to participate in classes and also advise the students. 

52.5% of the students opined that the library, library materials and facilities available are more than adequate.

With regard to the materials for the prescribed readings, 33.7% of the students have said that materials are

easily available and 21.9% have said that they are very easily available.  $\Box$ 

Majority of the respondents (65.2%) have opined that the college provides multiple opportunities to learn and grow. $\Box$
Most of the students (75%) have told that the teachers inform them about the expected competencies, course outcomes and programme outcomes.
Relatively significant number of students (83.7%) opined that mentor followed up the task assigned to the students. $\Box$
About four-fifth of the respondents have said that teachers have explained the subject/course concepts through examples and applications.
Vast majority of the students (79%) opined that teachers are able to identify students' strength and also encourage them. □
About three-fourth of the students (75.8%) said that teachers are able to identify students' weaknesses and help them to overcome the weaknesses.
Most of the students (79.2%) have confessed that the College takes efforts to engage students in monitoring, reviewing and improving quality of Teaching − Learning Process. □
Vast majority of the students (79.3%) have acknowledged that the teachers have used different methods of teaching for enhancing learning experience of students.
About three-fifth of the students (59.9%) have said that the teachers have encouraged them to participate in Extracurricular Activities.
More than half of the students (53.5%) agree either to a greater extent or moderately that efforts are made by the college/teachers to inculcate Soft Skills, Life Skills and Employability Skills to make students ready for the world of work. $\Box$
Two-third of the students (66.4%) have confessed that more than 70% of teachers use ICT tools while teaching. $\Box$
Vast majority of the students (70.3%) have acknowledged that the Overall Quality of Teaching – Learning Process in the institution is very good. $\Box$
Relatively significant percentage of the respondents (90%) rated the services of College Office and Office of the COE as either good or very good.

## **Action Taken Report**

**Suggestions** Based on the above findings and observations/suggestions of the students, the following suggestions were made by IQAC to enhance the quality of Teaching – Learning Experience and for the further development of the College.

- 1. To increase the number of ICT Classes.
- 2. To encourage the Teaching Staff to conduct more number of ICT Classes.
- 3. To provide more opportunities for the students to take-up Industrial Visit/Internships/Industrial Tours etc.
- 4. To increase the career counseling programmes.
- 5. To conduct coaching classes for competitive examinations
- 6. To take measures to improve the communication skills of the students.

#### **Conclusion:**

The findings and observations of the students portray that the Syllabi, Teaching Methodology, Competency of Faculty, Library Resources etc., are more than adequate for the Holistic Development of the Students. The Overall Findings and Observations of the students with regard to Teaching – Learning is, as opined by the students, is excellent

M.M.H. COLLEGE GHAZIABAD.